

## "Der Kurier" - courier express service provider for bulky goods deliveries

*This paper backdrop will be delivered by courier due to its oversize dimensions.  
The terms of delivery and the associated additional costs are part of our terms and conditions.*

### Additional services - courier

Type of delivery	Surcharge net before VAT
T10 delivery by 10:00 a.m.	20,00 €
T9 delivery by 09:00 a.m.	32,50 €
T8 Delivery by 08:00 a.m.	42,50 €
Fixed date +/- 15 minutes, FROM	55,00 €
Appointment window at least 1 HOUR, FROM	35,00 €
Appointment window at least 2 HOURS, FROM	25,00 €
Afternoon time window delivery from 12:00 p.m. to 5:00 p.m.	15,00 €
Saturday delivery	20,00 €
Sunday delivery	50,00 €
Holiday delivery	50,00 €
Trade show service	20,00 €
Island delivery	45,00 €
<b>Area delivery: Delivery area behind the first door – e.g. shopping centres without a central goods receiving point.</b>	<b>20,00 €</b>

### Delivery options and additional costs

The following delivery conditions apply to orders placed before 11:00 am: The standard delivery window of our service provider "Der Kurier" is between 09:00 a.m. and 5:00 p.m. Delivery usually takes place on the next working day. The notification is sent by e-mail by DÖRR GmbH and additionally by "Der Kurier" (Overnight Express & Logistics GmbH). Unfortunately, it is not possible for the service provider or us to notify you by telephone. **Please ensure that the delivery can take place during the specified time window! The consignment must be accepted by a person. Unfortunately, contactless handover at a drop-off point is not possible.** Additional services must be requested and ordered separately.

### Obstacle to delivery

If delivery is unsuccessful due to an obstacle to delivery, the goods will be delivered automatically on the next working day. If delivery is unsuccessful twice through the fault of the recipient, or if acceptance is refused, the goods will be returned to DÖRR GmbH at the customer's expense. In this case, the customer must bear the freight costs for the outward and return transport.

### Inadequate delivery

If the delivery is obviously damaged, please refuse to accept it! Please check the goods immediately upon receipt and report any hidden damage to us within 3 working days of receipt of the goods! If you have given authorisation to drop off the goods, we are not liable for any damage or loss.

**All prices are net before VAT and are valid until revoked (updated 08.12.2023).**