

## Der Kurier - courier express service provider for bulky goods deliveries

This paper backdrop will be delivered by courier due to its oversize dimensions. The terms of delivery and the associated additional costs are part of our terms and conditions.

### Additional services - courier

Type of delivery	Surcharge net before VAT
T10 delivery by 10:00 a.m	10,00 €
T9 delivery by 09:00 a.m	25,00 €
T8 Delivery by 08:00 a.m	45,00 €
Fixed date +/- 15 minutes, AB	50,00 €
Appointment window at least 1 HOUR, FROM	30,00 €
Appointment window at least 2 HOURS, FROM	20,00 €
Afternoon time window delivery from 12:00 p.m. to 5:00	10,00 €
Saturday delivery	15,00 €
Sunday delivery	45,00 €
Holiday delivery	45,00 €
Trade show service	15,00 €
Island delivery	40,00 €
<b>Area delivery: Delivery area behind the first door – e.g. shopping centres without a central goods receiving</b>	<b>15,00 €</b>

### Delivery options and additional costs

The standard delivery window of our service provider “Der Kurier” is between 9:00 a.m. and 5:00 p.m. Telephone notification by the service provider or by us is unfortunately not possible. Please make sure that the delivery can take place during the specified time window! Deliveries that are to be made at specified times are associated with additional costs. We must invoice you for any additional costs incurred for fixed delivery dates or a third delivery. Please let us know your wishes in advance so that we can correctly calculate any additional costs that may arise with the first invoice! If a delivery is unsuccessful 3 times through the fault of the recipient, the goods will be returned to us at your expense.

### 2nd AND 3rd DELIVERY ATTEMPT

The 2nd delivery attempt is free of charge and can be ordered by you as the client (Dörr client) within a period of 4 working days (Monday to Friday) between 8 a.m. and 3 p.m. A 3rd delivery attempt is subject to a fee and a service charge of €15.00 per shipment will be charged. The 3rd delivery attempt will only be made after you as the client (Dörr client) have ordered it and on weekdays (Mon - Fri) between 8 a.m. and 3 p.m. Appointment options can be booked according to the rate agreement. If a delivery is unsuccessful 3 times through the fault of the recipient, the goods will be returned to us at your expense and after 4 days.

### Defective delivery

If the delivery is obviously damaged, please refuse acceptance! Please check the goods immediately after receipt and report any hidden damage to us within 3 working days of receipt of the goods! If you give permission for the goods to be placed, we are not liable for any damage or loss.

**All prices are net before VAT and apply until revoked.**